

Contractor Name: County of San Diego, Health and Human Services Agency, CAP
 Contact Person and Title: Yolanda Valdez, Manager, Community Action Partnership
 Phone: (619) 338-2797 E-mail: yolanda.valdez@sdcounty.ca Fax: (619) 338-2778

Goal 1: Low-income people become more self-sufficient.

NPI 1.1: Employment

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Many jobs in San Diego are either in high tech/high skills industries or in low-paying, high turnover occupations. For self-sufficiency to be a reality, families need full-time, living wage jobs that have potential for upward mobility, and include medical benefits. Limited English proficiency, immigration issues, high cost of child care, adults timing out of CalWORKs, lack of transportation, limited skills/experience and education, substance abuse, cultural barriers and criminal convictions are additional barriers facing families in this area.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The County of San Diego contracts with Community Based Organizations and other eligible entities selected through a competitive process to provide case management services. Contracts include a requirement to conduct and participate in collaborative and leveraging activities. The solicitation is in keeping with the County's Strategic Initiatives of "Improving opportunities for children," and "Promoting safe and livable communities".

National Performance Indicator 1.1	1	2	3	4	5
Employment					
The number and percentage of low-income participants in community action employment initiatives who get a job or become self-employed, as measured by <u>one or more</u> of the following:	Number of Participants Projected to be Served for Contract Period (#)	Number of Participants Enrolled in Program(s) in Reporting Period (#)	Number of Participants Expected to Achieve Outcome in Reporting Period (#)	Number of Participants Achieving Outcome in Reporting Period (#)	Percentage Achieving Outcome in Reporting Period (%)
A. Unemployed and obtained a job	500				
B. Employed and obtained an increase in employment income	25				
C. Achieved "living wage" employment and benefits					

In the rows below, please include any additional indicators for NPI 1.1 that were not captured above.

Goal 1: Low-income people become more self-sufficient.

NPI 1.2: Employment Supports

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Limited English proficiency, the high cost of child care, adults timing out of CalWORKs, lack of transportation, limited skills/experience and education, substance abuse, lack of acculturation, and criminal convictions are barriers that face families in their attempts to achieve self-sufficiency.

(Please see attached sheet for additional information.)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

See attached NPI Program Report (CSD 801)

National Performance <u>Indicator 1.2</u>		1	2	3
Employment Supports		Number of Participants Projected to be Served for Contract Period (#)	Number of Participants Enrolled in Program(s) in Reporting Period (#)	Number of Participants Achieving Outcome in Reporting Period (#)
The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from community action, as measured by <u>one or more</u> of the following:				
A. Obtained pre-employment skills/competencies required for employment and received training program certificate or diploma				
B. Completed ABE/GED and received certificate or diploma				
C. Completed post-secondary education program and obtained certificate or diploma				
D. Enrolled children in "before" or "after" school programs, in order to gain or maintain employment				
E. Obtained care for child or other dependant in order to gain or maintain employment		25		
F. Obtained access to reliable transportation and/or driver's license in order to gain or maintain employment		25		
G. Obtained health care services for themselves or a family member in support of employment stability needed to gain or retain employment.				
H. Obtained safe and affordable housing in support of employment stability needed to gain or retain employment.				
I. Obtained food assistance in support of employment stability needed to gain or retain employment.				

In the rows below, please include any additional indicators for NPI 1.2 that were not captured above.

Goal 1: Low-income people become more self-sufficient.

NPI 1.3: Economic Asset Enhancement and Utilization

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Family and individual earnings are often insufficient for basic needs. To move out of poverty, low-income families need resources and help with planning to expand their asset base. Often this population is unaware of assistance such as free tax preparation assistance. They may also need help to recover from past financial difficulty such as a poor credit history.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

A key component in CAP's strategy for moving families out of poverty is utilization of the Earned Income Tax Credit.

Complementing and supporting this strategy is CAP's Family Development approach which provides the additional supports families need to maximize income and attain self-sufficiency. (Please see attached sheet for additional information.)

National Performance Indicator 1.3 Economic Asset Enhancement and Utilization The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of community action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by <u>one or more</u> of the following:	1 Number of Participants Projected to be Served for Contract Period (#)	2 Number of Participants Enrolled in Program(s) in Reporting Period (#)	3 Number of Participants Expected to Achieve Outcome in Reporting Period (#)	4 Number of Participants Achieving Outcome in Reporting Period (#)	5 Aggregated Dollar Amounts (Payments, Credits or Savings) (\$)	6 Percentage Achieving Outcome in Reporting Period (%)
A. ENHANCEMENT						
1. Number and percent of participants in tax preparation programs who identify any type of Federal or State tax credit and the aggregated dollar amount of credits	2,300					
2. Number and percentage obtained court-ordered child support payments and the expected annual aggregated dollar amount of payments						
3. Number and percentage enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings.						
In the rows below, please include any additional indicators for NPI 1.3 that were not captured above.						

National Performance Indicator 1.3 (Continued) Economic Asset Enhancement and Utilization The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of community action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by <u>one or more</u> of the following:	1 Number of Participants Projected to be Served for Contract Period (#)	2 Number of Participants Enrolled in Program(s) in Reporting Period (#)	3 Number of Participants Expected to Achieve Outcome in Reporting Period (#)	4 Number of Participants Achieving Outcome in Reporting Period (#)	5 Aggregated Dollar Amounts (Payments, Credits or Savings) (\$)	6 Percentage Achieving Outcome in Reporting Period (%)
B. UTILIZATION						
1. Number and percent demonstrating ability to complete and maintain a budget for over 90 days						
2. Number and percent opening an Individual Development Account (IDA) or other savings account and increased savings, and the aggregated amount of savings						
3. Of participants in a community action asset development program (IDA and others):						
a. Number and percent capitalizing a small business due to accumulated savings						
b. Number and percent pursuing post-secondary education due to savings						
c. Number and percent purchasing a home due to accumulated savings						
<i>In the rows below, please include any additional indicators for NPI 1.3 that were not captured above.</i>						

Contractor Name: County of San Diego, Health and Human Services Agency, CAP
 Contact Person and Title: Yolanda Valdez, Manager, Community Action Partnership
 Phone: (619) 338-2797 E-mail: yolanda.valdez@sdcountry.ca Fax: (619) 338-2778

Goal 2: The conditions in which low-income people live are improved.

NPI 2.1: Community Improvement and Revitalization

Problem Statement: (If additional space is needed, please attach a separate sheet.)

See attached NPI Program Report (CSD 801)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

See attached NPI Program Report (CSD 801)

National Performance Indicator 2.1 Community Improvement and Revitalization		1	2	3
Increase in, or safeguarding of threatened opportunities and community resources or services for low-income people in the community as a result of community action projects/initiatives or advocacy with other public and private agencies, as measured by one or more of the following:		Number of Projects Projected for Contract Period (#)	Number of Projects or Initiatives (#)	Number of Opportunities and/or Community Resources Preserved or Increased (#)
A. Accessible "living wage" jobs created or saved from reduction or elimination in the community.				
B. Safe and affordable housing units created in the community				
C. Safe and affordable housing units in the community preserved or improved through construction, weatherization or rehabilitation achieved by community action activity or advocacy				
D. Accessible and affordable health care services/facilities for low-income people created or saved from reduction or elimination.				
E. Accessible safe and affordable childcare or child development placement opportunities for low-income families created or saved from reduction or elimination.				
F. Accessible "before school" and "after school" program placement opportunities for low-income families created or saved from reduction or elimination.		1,500		
G. Accessible new, or expanded transportation resources or those that are saved from reduction or elimination, that are available to low-income people, including public or private transportation.				
H. Accessible or increased educational and training placement opportunities or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy and life skill training, ABE/GED, and post-secondary education.				

In the rows below, please include any additional indicators for NPI 2.1 that were not captured above.

Goal 2: The conditions in which low-income people live are improved.

NPI 2.2: Community Quality of Life and Assets

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

National Performance Indicator 2.2 Community Quality of Life and Assets The quality of life and assets in low-income neighborhoods are improved by community action initiative or advocacy, as measured by <u>one or more</u> of the following:	1 Number of Programs Projected for Contract Period (#)	2 Number of Program Initiatives or Advocacy Efforts (#)	3 Number of Community Assets, Services or Facilities Preserved or Increased (#)
A. Increases in community assets as a result of a change in law, regulation or policy, which results in improvements in quality of life and assets			
B. Increase in the availability or preservation of community facilities			
C. Increase in the availability or preservation of community services to improve public health and safety			
D. Increase in the availability or preservation of commercial services within low-income neighborhoods			
E. Increase or preservation of neighborhood quality-of-life resources			

In the rows below, please include any additional indicators for NPI 2.2 that were not captured above.

Contractor Name: County of San Diego, Health and Human Services Agency, CAP
 Contact Person and Title: Yolanda Valdez, Manager, Community Action Partnership
 Phone: (619) 338-2797 E-mail: yolanda.valdez@sdcount Fax: (619) 338-2778

Goal 3: Low-income people own a stake in their community.

NPI 3.1: Civic Investment

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Given the magnitude of needs that low-income families in San Diego have, the resources to address them are not nearly adequate.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

Through CAP's network of providers, actively encourage volunteer participation to provide additional support to low-income residents in the form of volunteers. One area in particular where this strategy will be effectively employed is the provision of tax assistance through VITA trained volunteers.

National Performance Indicator 3.1		1	2
Civic Investment		Number of Volunteer Hours Projected for Contract Period (#)	Total Number of Volunteer Hours Achieved in Reporting Period
The number of volunteer hours donated to Community Action *			
A. Total number of hours volunteered to Community Action*		10,000	

In the rows below, please include any additional indicators for NPI 3.1 that were not captured above.

*** This number will be reported in Part I: Section F, Subsection IV (g) of the CSBG/IS Survey.**

Goal 3: Low-income people own a stake in their community.

NPI 3.2: Community Empowerment Through Maximum Feasible Participation

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

National Performance Indicator 3.2	1	2
Community Empowerment Through Maximum Feasible Participation The number of low-income people mobilized as a direct result of community action initiative to engage in activities that support and promote their own well-being and that of their community, as measured by <u>one or more</u> of the following:	Number of Participants Projected for Contract Period (#)	Number of Low-Income People Achieved in Reporting Period
A. Number of low-income people participating in formal community organizations, government, boards or councils provide input to decision-making and policy setting through community action efforts		
B. Number of low-income people acquiring businesses in their community as a result of community action assistance		
C. Number of low-income people purchasing their own homes in their community as a result of community action assistance		
D. Number of low-income people engaged in non-governance community activities or groups created or supported by community action		

In the rows below, please include any additional indicators for NPI 3.2 that were not captured above.

Contractor Name: County of San Diego, Health and Human Services Agency, CAP
 Contact Person and Title: Yolanda Valdez, Manager, Community Action Partnership
 Phone: (619) 338-2797 E-mail: yolanda.valdez@sdcount Fax: (619) 338-2778

Goal 4: Partnerships among supporters and providers of services to low-income people are achieved.

NPI 4.1: Expanding Opportunities through Community-Wide Partnerships

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Despite community needs assessments conducted by public agencies, those needs are not always translated into service delivery strategies for a variety of reasons. Funding constraints, as an example, mean opting for one program and not selecting another. Awareness of community priorities would enable public planners and administrators to maximize public service dollars and improve communities.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Community Strategies and Initiatives (CSI) unit is guided by CAP's vision of changing people's lives, embodying the spirit of hope, and improving the various communities of San Diego. This unit was expressly formed to strategically promote CAP's mission of empowering economically disadvantaged individuals/families to achieve their highest levels of self sufficiency and well being. (Please see attached sheet for specific activities.)

National Performance Indicator 4.1		
Expanding Opportunities Through Community-Wide Partnerships		
The number of organizations, both public and private, community action actively works with to expand resources and opportunities in order to achieve family and community outcomes.	1 Number of Partnerships Projected for Contract Period #	2 Number of Organizational Partnerships Achieved in Reporting Period
A. Number of organizations community action agencies work with to expand family and community outcomes	75	
B. Number of partnerships that were with faith-based organizations.		

In the rows below, please include any additional indicators for NPI 4.1 that were not captured above.

Contractor Name: County of San Diego, Health and Human Services Agency, CAP
 Contact Person and Title: Yolanda Valdez, Manager, Community Action Partnership
 Phone: (619) 338-2797 E-mail: yolanda.valdez@sdcounty.ca.gov Fax: (619) 338-2778

Goal 5: Agencies increase their capacity to achieve results.

NPI 5.1: Broadening the Resource Base

Problem Statement: (If additional space is needed, please attach a separate sheet.)

While needs of the poor continue to increase, resources allocated to address these needs shrink. As an example, on a per capita basis, in San Diego there is only \$8.86 (based on a CSBG allocation of \$3,011,780 and approximately 340,000 low-income families identified in the 2000 census) available to assist low-income persons. This amount, by itself, would do little to lessen the devastating impact of poverty.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

CAP provides services through contracted service providers. By actively supporting community agencies and infusing dollars through competitive procurements, CAP contributes to the development and expansion of the service network infrastructure in San Diego. CAP also receives funds from other sources to operate other community programs. (Please see attached sheet for additional information.)

National Performance Indicator 5.1		1	2	3
Broadening the Resource Base The number of dollars mobilized by community action, including amounts and percentages from:*		Projected Dollars (\$)	Dollars Mobilized (\$)	Percentage of Total (%)
A. Community Services Block Grant (CSBG)		\$2,953,705		0.0000%
B. Non-CSBG Federal programs		\$654,371		0.0000%
C. State programs		\$0		
D. Local public funding		\$6,086,311		0.0000%
E. Private sources (including foundations and individual contributors, goods and services donated)				
F. Value (at Federal minimum wage) of volunteer time		\$51,500		0.0000%
TOTAL		\$9,745,887		

In the rows below, please include any additional indicators for NPI 5.1 that were not captured above.

*** These totals will be reported in Part I: Section F, Subsection I - IV of the CSBG/IS Survey.**

Contractor Name: County of San Diego, Health and Human Services Agency, CAP
 Contact Person and Title: Yolanda Valdez, Manager, Community Action Partnership
 Phone: (619) 338-2797 E-mail: yolanda.valdez@sdcounty.ca Fax: (619) 338-2778

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.1: Independent Living

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

National Performance Indicator 6.1		1	2
Independent Living		Number of Individuals Projected to be Served for Contract Period (#)	Number of Vulnerable Individuals Living Independently in Reporting Period (#)
The number of vulnerable individuals receiving services from community action that maintain an independent living situation as a result of those services:			
A. Senior Citizens			
B. Individuals with Disabilities			

In the rows below, please include any additional indicators for NPI 6.1 that were not captured above.

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.2: Emergency Assistance

Problem Statement: (If additional space is needed, please attach a separate sheet.)

The San Diego Region is one of the highest cost areas in the nation. Housing prices in particular continue to soar. These facts coupled with a high proportion of low-wage jobs pose considerable barriers to self-sufficiency. On a more essential level, it often forces families to choose between basic necessities. (Please see attached sheet for additional information)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

Address emergency needs through contracted services with FSS providers. Provide homeless services (vouchers, etc) for emergency shelter - in partnership with the city. Work on long range homeless solution. (Please see attached sheet for additional information)

National Performance Indicator 6.2 Emergency Assistance	1 Unit of Measurement	2 Number of Households Projected to be Served for Contract Period (#)	3 Number of Households Seeking Assistance in Reporting Period (#)	4 Number of Households Receiving Assistance in Reporting Period (#)	5 Percentage of Households Receiving Assistance (%)
The number of low-income individuals or families served by community action that sought emergency assistance and the percentage of those households for which assistance was provided, including such services as:					
A. Food - Indicate your state's unit of measurement, such as bags, packages, cartons, families, individuals, etc.	Number of times Household Received Food	2,750			
B. Emergency payments to vendors, including Fuel and Energy bills and Rent/Mortgage payments	Households				
C. Temporary shelter	Households	500			
D. Emergency medical care	Households				
E. Protection from violence	Households				
F. Legal assistance	Households				
G. Transportation	Households				
H. Disaster Relief	Households				
I. Clothing	Households				

In the rows below, please include any additional indicators for NPI 6.2 that were not captured above.

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.3: Child and Family Development

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Too many youth engage in at-risk behavior such as gang activity and use of tobacco. Many youth also take part in criminal acts and enter the juvenile justice system causing long-term harm to themselves, extensive family problems and enormous expenses to their communities and society. Some of the at-risk behaviors are associated with suicides and homicides. (See attached sheet for additional information)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

CAP's Family Development Case Management focuses on strengthening families and improving family relations to ensure well-functioning, healthy individuals. Additionally, two other programs are specifically tailored to meet the needs of at-risk youth: Critical Hours and Juvenile Diversion services. (See attached sheet for specific activities)

National Performance Indicator 6.3	1	2	3	4	5
Child and Family Development The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs that achieve program goals, as measured by <u>one or more</u> of the following:	Number of Participants Projected to be served for Contract Period (#)	Number of participants Enrolled in Program(s) in Reporting Period (#)	Number of Participants Expected to Achieve Outcome in Reporting Period (#)	Number of Participants Achieving Outcome in Reporting Period (#)	Percentage of Participants Achieving Outcome in Reporting Period (%)
A. INFANTS & CHILDREN					
1. Infants and children obtain age appropriate immunizations, medical and dental care					
2. Infant and child health and physical development are improved as a result of adequate nutrition					
3. Children participate in pre-school activities to develop school readiness skills					
4. Children who participate in pre-school activities are developmentally ready to enter Kindergarten or 1st Grade					

B. YOUTH					
1. Youth improve physical health and development					
2. Youth improve social/emotional development	1125				
3. Youth avoid risk-taking behavior for a defined period of time	1500				
4. Youth have reduced involvement with criminal justice system	1200				
5. Youth increase academic, athletic or social skills for school success by participating in before or after school programs					
C. PARENTS AND OTHER ADULTS					
1. Parents and other adults learn and exhibit improved parenting skills					
2. Parents and other adults learn and exhibit improved family functioning skills					

In the rows below, please include any additional indicators for NPI 6.3 that were not captured above.
